

Aug 26 Forum

12 - 18 Aug 2026

Poll results

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- Tell us which topics you are most interested in for future forums and webinar!

What webinar format do you find most valuable?

067

Expert Presentation



Panel Discussion



Member Case Study



Live Demo



Interactive Q&A



Looking ahead to 2027, what keeps you awake at night?

049

Economic Slowdown



39 %

Customer Insolvencies



20 %

Fraud & Cyber Threats



16 %

AI Governance & Compliance



6 %

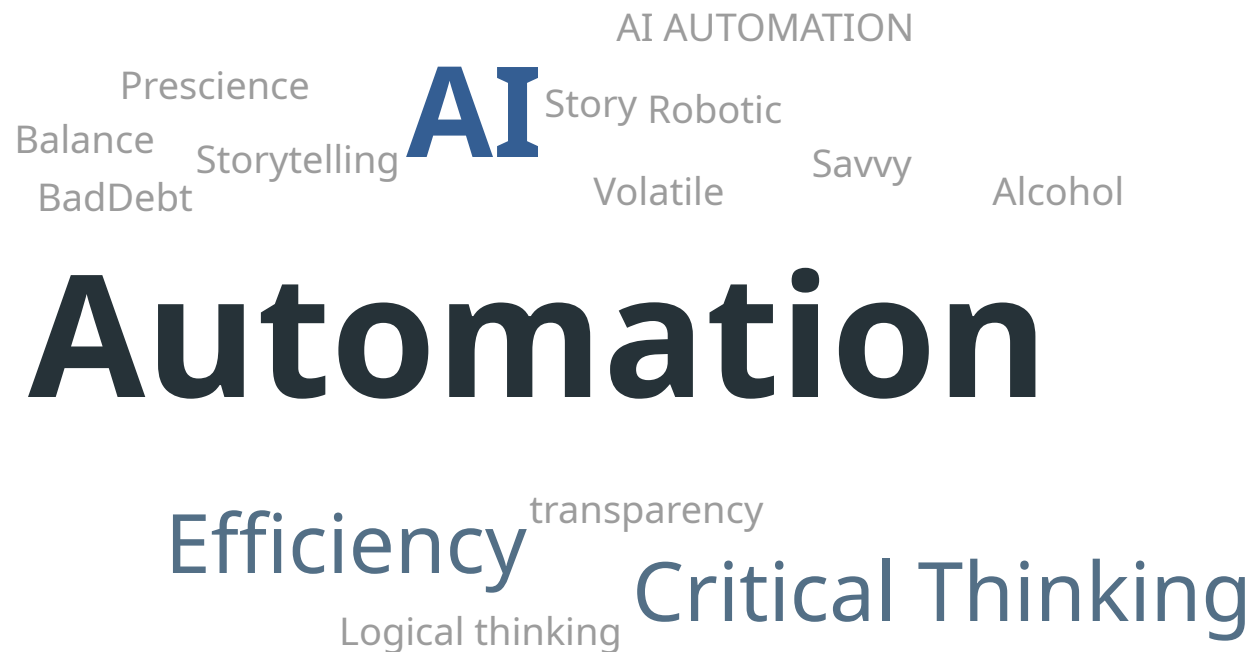
Finding & Retaining Talent



18 %

In one word, what will define the future of the credit profession?

0 2 1



Complete this sentence in one word: "By 2030, credit professionals must become more ____."

019



When you think about AI in your O2C team, what comes to mind first?

020

Opportunity - we could do so much more



70 %

Uncertainty - we're not sure where to start



5 %

Pressure - leadership expects results we can't yet deliver



5 %

Skepticism - the hype hasn't matched reality yet



10 %

Success - we're leveraging AI to optimize processes



10 %

What's the biggest barrier stopping your team from using AI agents in credit and collections today?

0 2 5

Data quality and system fragmentation



28 %

Trust in AI decision-making



8 %

Budget and resourcing



40 %

Not clear where to start



12 %

Leadership buy-in



12 %

**Tell us which topics you are most interested in
for future forums and webinar!**

009

Interest rates
Situational Awareness Impact
Love care online PE strategies
Private equity sessions economics AI
pCI Economy Economy
Credit Security Strategies
People development and retention