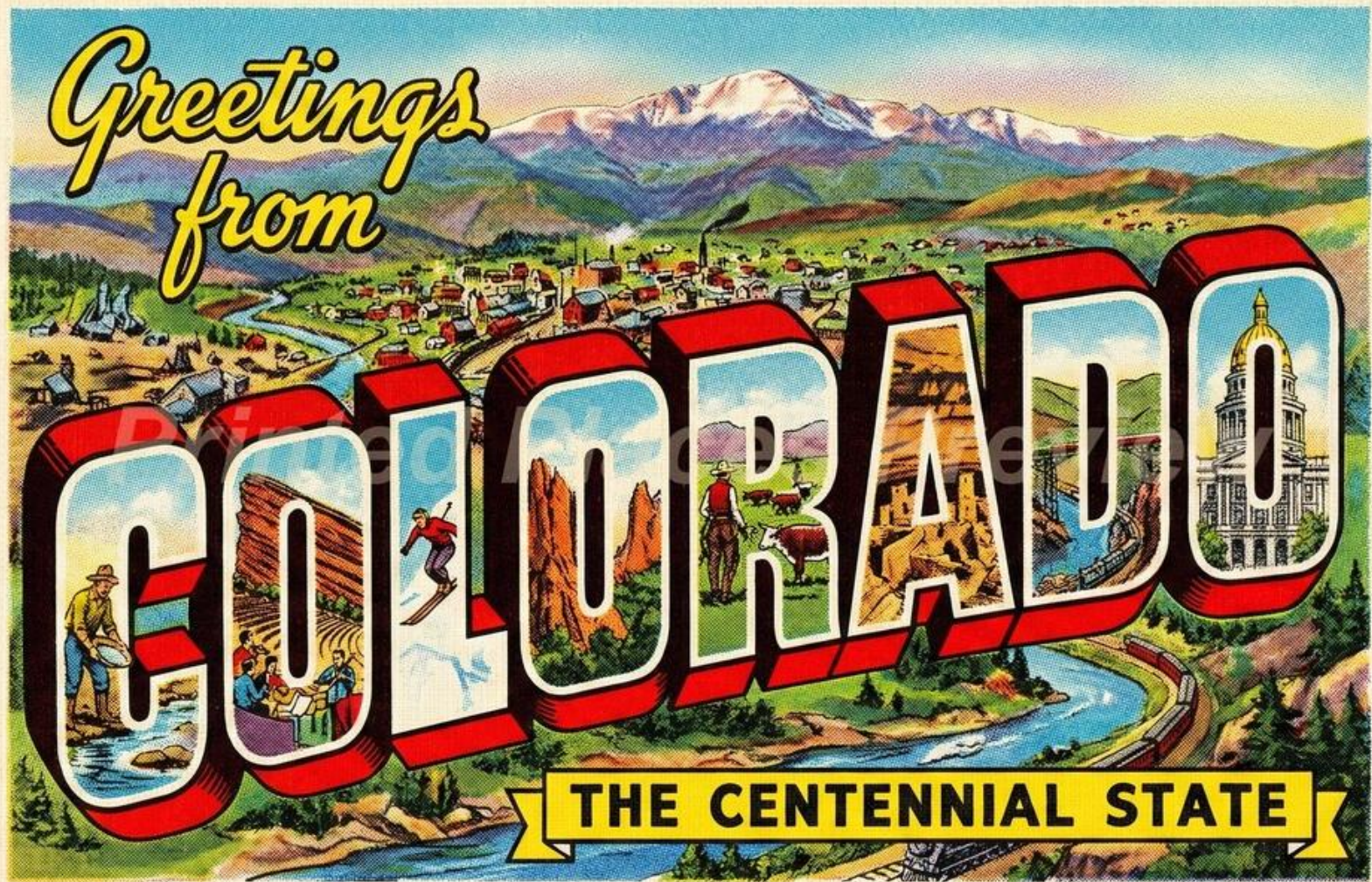




Credit Research Foundation
August 12, 2026



COLORADO

FUN FACTS

The state name is of Spanish origin and means "*colored red*," referring to the Colorado River (*Río Colorado*) because of the red soil of the region.

Mesa Verde National Park is famous for the cliff dwellings made by Pueblo people from 600 AD to 1300 AD, who then mysteriously disappeared.

Grand Mesa in western Colorado is the world's largest flat-top mountain.

The world's first rodeo was held in 1869 in Deer Trail.

In 1894, the world's largest nugget of silver, weighing 2054 pounds (931.6 kg), was found at the Smuggler mine near Aspen.

After being inspired by the view from Pikes Peak, Katherine Lee Bates wrote "*America the Beautiful*."

Colorado is the only US state to turn down the Olympics. It was due to pollution and cost concern. The 1976 Winter Olympics were planned to be held in Denver.

At 53.3 miles (85.8 km), Colfax Avenue in Denver is the longest street in the US.

OPEN FORUM

August 12, 2026



Open Forum Guidelines

- The Open Forum discussion is a unique opportunity to learn and help your colleagues by sharing your knowledge.
- Participation in the conversation by both practitioners and vendors is encouraged so that everyone's input and knowledge can add value to the discussion.
- We do however request that vendors not promote their products during the general discussion in fairness to all in attendance, but rather carefully construct their input so that their knowledge and experience can be used for the benefit of everyone.

Open Forum Protocol

- Please wait for a microphone
- Identify yourself and your company affiliation

Justin Hinh

Kirby Corporation

- What are the best ways to incorporate AI in the world of credit?

Wesley Wu

Kirby Corporation

- As a leader and manager, how do you best incorporate AI without it leading to headcount reduction in your team?

Roger Lee

Ingram Content Group

- Credit Card Surcharge customer effect and aftermath

Neha Sethi

AutoZone Inc

- Best Practices for Credit Data Accuracy and Integration in ERP Systems
- Ensuring Credit and AR Data Integrity in ERP Systems (Including SAP Migrations)

Chip Best Capital Electric Supply

- ROI of Credit Department

Synthia Poster

Axle Logistics LLC

- How do you handle the push back with credit limits?
- What do you feel is the biggest pain point you have? Day to Day? In general?

Liz Biehl

Yaskawa America - Drives & Motion Division

- How are you managing the multiple requests you get daily to upload or create invoices on their own portals? Do you have a dedicated person to manage this?

Carol Garcia

ABC Supply Co Inc

- Managing Private Equity

Brent Matthews

Ingram Content Group

- Have any members that surcharge run into challenges with their processor or card brands? Specifically, if you offer selective surcharging (excluding customers from a surcharge) at the customer level have you received pushback from your processor or card brand?

The End of Submitted Topics

Questions from the Group?

Thank you all!

Remember...

Share Your Toys!!!

See You in October!



2026 OCTOBER FORUM

OCTOBER 26-28, 2026
SCOTTSDALE, AZ