

# Your Lockboxes Shouldn't Lock You Out of Working Capital

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Many of us see lockboxes as a relic of a bygone era—much more hindrance than help. They're highly manual, invite errors and delays, and expensive, with many banks still charging by the keystroke. And with DSO still representing the major cash flow killer for businesses in the US, they represent another barrier between your company and working capital availability.

But with the right approach, AI-powered digital lockbox processing can be a strategic lever of cash flow optimization that can significantly reduce manual workloads in your AR and cash application workflows. What's more, upgrading your approach to lockbox workflows can be a great first step in tackling the bigger challenge of overall order-to-cash transformation. In this article, we'll show you how.

As frustrating as we find them today, we should remember that lockboxes were created to solve one of the biggest problems in finance operations: getting money into our accounts and working for the business quickly.

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## About the Author



With over 15 years' experience working in the order-to-cash field, Michael's present and previous roles have given him unique insight into best practices in managing credit and compliance risks as well as collections operations for businesses of various sizes and industries. Michael has led and delivered a number of complex international solution implementation projects for global corporations around the world. In his current role with Serrala as a Solution Architect, Michael's main focus is on analyzing organizations' needs around credit risk, compliance, and collections management and translating them into software solutions that are both user-friendly and aligned with the trends in an ever-changing environment.