



Credit Research  
Foundation

**2025 AUGUST  
FORUM & EXPO**  
*Austin, TX*

**EXPO Directory**





**Thank you for joining  
us in Austin for the  
2025 August  
Forum & EXPO!**

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Platinum Partner

**Altus Commercial Receivables**, a proud Platinum Partner of the CRF and a certified CCA of A agency, is the global leader in commercial collections. We empower many of the world's most recognized companies to gain greater confidence and control over their credit-to-cash cycle. With the largest international network of trained, certified professionals and the most advanced technology in the industry, Altus streamlines both 1st and 3rd party collections with unmatched security and compliance. At the core of our innovation is ARM STRONG™, a powerful, customer-focused automation system that helps clients reduce costs and enhance cash flow performance. For over 30 years, across all industries, Altus has partnered with leading organizations to optimize their collections process and drive measurable results.

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**American Express** is a globally integrated payments company, providing customers with access to products, insights and experiences that enrich lives and build business success.

For more information about American Express, visit [americanexpress.com](http://americanexpress.com), [americanexpress.com/en-us/newsroom/](http://americanexpress.com/en-us/newsroom/), and [ir.americanexpress.com](http://ir.americanexpress.com).

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Platinum Partner



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**Bectran is the intelligence core for modern credit operations.** Built to unify the full order-to-cash lifecycle, our platform connects live data across credit, collections, and AR—so teams can surface risk faster and make confident decisions. From credit applications and onboarding to job management, collections, invoicing, claims, and cash application, Bectran brings every workflow into one seamless system. With built-in automation and AI, we eliminate manual inefficiencies, close risk gaps, and boost team productivity by 10x. Trusted by Fortune 100s and SMEs alike, Bectran is the cloud-based SaaS platform that keeps O2C moving forward.

Established in 1940, Chicago based **Biehl & Biehl** has provided exceptional Account Receivable Services with state of the art technology and highly skilled collection analysts meeting the needs of our diverse customer base. Our ethics, integrity and service to our customers has earned us recognition as a leader in the Commercial Collection Industry.

Biehl & Biehl is a member of NACM, CRF, Commercial Collection Agencies of America, CLLA, ICCA, ACA and GLCCA.

Services available: 1st-party receivable management, letter writing services, free demand service, personal collection service and legal services through a network of Commercial Law League of America attorneys.

Our objective is to enhance recoveries, reducing our clients' operational costs and improving their cash flow.

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Finance leaders choose **Billtrust** to get paid faster, control costs, and maximize customer satisfaction. As a B2B accounts receivable workflow and payment software market leader, we provide the world's leading brands with AI-first solutions to delight their buyers across the full AR lifecycle – from digital or electronic invoice presentment to payment acceptance and application to collections.

With more than \$1 trillion invoice dollars processed, Billtrust delivers business value through deep industry expertise and a culture relentlessly focused on meaningful customer outcomes.

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**Cadex** delivers global B2B order-to-cash solutions that combine advanced technology with deep AR recovery expertise.

Our proprietary software and 200+ years of collective experience simplify the order-to-payment lifecycle for companies in 170+ countries. With 1,000+ employees and support in 30+ languages, we serve over 2,100 clients across industries.

Cadex is also a licensed commercial collection agency with top industry certifications from CCA of A, IACC, and CLLA. We have an A+ BBB rating and are proudly affiliated with respected industry associations such as the Credit Research Foundation (CRF) and the International Credit and Trade Finance Association (ICTF).

For more information, please visit [www.cadex-solutions.com](http://www.cadex-solutions.com)

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**Commercial Collection Agencies of America**, the premier association for commercial collection agencies, elevates the standards of commercial collection by providing the CRF-endorsed and recommended, superior certification program in the industry.

CCA of A requires agency members to adhere to a strict code of ethics and meet rigorous requirements, including continuing education and data security. The Platinum Standard certification and compliance program is overseen by an Independent Standards Board, on which CRF members and officers serve. Alongside the Board's credit practitioner members are commercial collection agencies, creditors' rights and bankruptcy attorneys, state regulators, CFOs and CPAs.

Commercial Collection Agencies of America's foundation - the four pillars of Experience, Expertise, Ethics and Education - creates an organization of strength whose membership provides the highest level of professional service while collecting billions on behalf of creditors worldwide.

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**of New York**

The Commercial Collection Corp. of NY, Inc.

The **Commercial Collection Corp. of NY, Inc.** has been in business for over 60 years and offers innovative, customizable solutions designed to meet the diverse needs and requirements of companies in all industries across the country and around the globe. CCC of NY partners with its clients to reduce DSO, improve cash-flow and maximize efficiency with the following innovative solutions:

- First and Third Party Collection Programs
- Customized Business Process Outsourcing (BPO)
- Pre-Collect Programs for Small Balance Accounts
- Credit Reporting, Scoring and Monitoring
- Legal and Pre-Legal Services

The Commercial Collection Corp. of NY, Inc. is a certified agency of the Commercial Law League of America (CLLA) which is endorsed by the International Association of Commercial Collectors (IACC). Each collection professional employed at The Commercial Collection Corp. of NY, Inc. is IACC certified.

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**Credit Pulse** is an AI-powered credit intelligence platform built for speed, accuracy, and growth. We replace outdated, manual credit processes with smart, automated workflows that unlock faster decisions with better outcomes. From digital applications to real-time monitoring and predictive risk scoring, we empower teams to be more strategic at every stage of the credit lifecycle.

Global teams trust us to save time, reduce risk, and accelerate revenue. Get started with our free credit application or trial our reporting solutions today.

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**Creditors Adjustment**

**Bureau (CAB)** is your local firm with a global presence! Since 1954, we have been successfully collecting on behalf of companies around the world.



CAB is a complete collection operation in-house and under one roof which includes very experienced and seasoned attorneys, managing directors, paralegals, and legal secretaries. Our legal group complements our multilingual collection team and skip tracing and asset investigation group. This differentiator maximizes results in the recovery process and moves our clients to the head of the payment line. CAB is committed to the continued success of the credit and collection community by providing our clients with educational training both in-person and webinar at no cost. Our services include Commercial Collections, Litigation, Post-Judgment Collections, Bankruptcy Recovery, and First Party Outsourcing. Our collection staff is certified by the CCA of A. We are also long-standing members of IACC, ACA International, and the California Association of Collectors.

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**Creditsafe**, the global expert in credit monitoring and risk management, is the world's most used provider of business reports. Today, over 115,000 customers globally depend on Creditsafe to make critical business decisions. Using real-time data from over 9,000 sources across 200 countries and territories, Creditsafe's mission is to help businesses mitigate financial, legal and compliance risks, while also empowering them to make more informed decisions.

To learn more, visit [www.creditsafe.com](http://www.creditsafe.com).

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**CRF Solutions** stands at the forefront of nationwide accounts receivable management services for commercial credit grantors. Our innovative ClientView™ platform delivers robust technology resources that safeguard construction lien and bond rights across all states, alongside tailored credit tools and reports with a back stop of comprehensive global collection and litigation services.

Ensure that your contractual rights to be compensated for value delivered are protected and enforced. Together we can strengthen your risk management process and drive bottom line payment.

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Since joining Altus Receivables Management in the Spring of 2024, **CST Key Collections** has reached new heights as one of the oldest full-service collection agencies in the US. Along with over 98 years in collecting commercial accounts worldwide, we also provide soft-call services and first-party outsourcing, bankruptcy monitoring, a free way of monitoring your marginal accounts, and we are a reseller of Experian credit reports.

As a part of Altus Receivables Management, CST now provides the most advanced technology platform in the industry. We can provide customizable and scalable solutions in data analytics & reporting, top of the line security and compliance, and the ability to directly integrate with clients to transfer delinquent accounts with a single click, thus reducing manual processes.

We are a founding member of the Commercial Collection Agencies of America and an agency member of the International Association of Commercial Collectors.

Let us be Your Key to Collections!

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**Debt Register** is the first Leverage-as-a-Service platform, transforming collections on past-due accounts for internal credit teams. Our AI-powered SaaS solution automates the collections process on any size balance—triggering fast payment resolutions without agents, legal action, or third-party costs. Capable of chasing up to 10,000 debts every 2 minutes, the platform is globally scalable, works in any language or currency, and requires no IT support—with setup in under an hour. Debt Register drives over 50% savings per collection, while credit teams retain full control to resolve more accounts in-house—faster, more efficiently, and at lower cost.

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Trust one of the global leaders in data and analytics to help manage risk and protect revenue. The **Dun & Bradstreet** Data Cloud provides the world's most comprehensive business decisioning data and analytical insights on more than 600 million global entities.

Dun & Bradstreet's unparalleled data, analytics, and automated software platforms enable finance teams to advance digital transformation through automated credit to cash - helping to ensure their company gets paid on time and within terms.

Our proprietary risk scores include the D&B PAYDEX®, the D&B® Failure Score, the D&B® Delinquency Score, the D&B Rating® and the D&B Viability Rating®. In addition, we're a leading provider of public filings including bankruptcies, judgments, liens, lawsuits, and UCC filings to support further due diligence, and we have one of the world's largest commercial trade payment networks. That's why companies of all sizes around the world rely on Dun & Bradstreet.

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**Equifax** is a global data, analytics, and technology company, and we play an essential role in the economy by helping companies in diverse industries such as automotive, communications, utilities, financial services, fintech, healthcare, insurance, mortgage, professional services, retail, e-commerce, and government agencies, make critical decisions with greater confidence.

USIS Commercial is dedicated to supporting customers with a unique blend of differentiated data on small businesses, analytics, and technology that lets us create the insights that power decisions to move people forward. We help businesses provide a seamless and positive experience for small business owners during their most pivotal moments — like opening a new business, gaining access to credit, or expanding services.

To learn more visit [Equifax.com](http://Equifax.com).

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**Experian** provides industry-leading predictive insights to organizations, helping them mitigate risk and improve profitability. Our business databases provide comprehensive, third-party-verified information on US and International companies, with unparalleled depth of data on small and mid-sized business.

Experian's data and services provide the tools to support and integrate with the entire customer lifecycle, enabling our clients to find new customers, process new applications, efficiently manage portfolios and customer relationships, collect on delinquent accounts, and optimize decisioning models.

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The **FIS GETPAID** solution is a fully integrated, web-based order-to-cash solution that helps companies improve operational efficiencies, lower DSO, and increase cash flow. GETPAID provides process automation and workflow across the O2C cycle, with detailed analysis and reporting for decision support. The solution suite includes strategic risk-based collections, artificial intelligence, process automation, credit risk management, deduction and dispute resolution and cash application. The solution also drives collaboration through its sales and service and customer portals and connectivity to credit bureaus, ERPs, and CRM systems via API. It can be hosted on-premise, in a SaaS or private cloud environment. FIS is a global leader in financial services technology, providing software, services and outsourcing of the technology that empowers the financial world.

For more information visit <https://www.fisglobal.com/en/cashflow-and-capital/credit-and-collections>

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Platinum Partner



**GB Collects** is a wholly owned agency providing clients with successful B2B commercial debt recovery since 2001. With bilingual collectors in a state-of-the-art recorded environment, we provide the transparency needed in today's complex compliant rich world.

GB Collects portfolio includes ARM, 1st & 3rd party & branded collection services for a diversified customer base. 24/7/365 transparency equals a compliant service, redefining how commercial debt recovery is branded. GB Collects is a certified Agency under the Commercial Collection Agencies of America, while the President of GB Collects is a founding member, and past board member. GB Collects is a SOC II compliant firm covered under both the SSAE 16 & ISAE 3402 professional standards requirements.

GB Collects continues to hold title of Best Places to Work in the Collection Industry. GB Collects is also a distinguished winner of the DOD ESGR award for support of the Guard & Reserve & 7 time INC 5000 winner.

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**Greenberg Grant & Richards Inc. (GGR)**, founded in 1993 and based in Houston, is a leading commercial collection firm with 30+ years of experience



and 60,000+ clients. GGR collects over \$100 million annually and last year recovered nearly 40% of those fees directly from debtors. This boosts clients' ROI and exceeds industry averages by prioritizing smart, strategic action over traditional methods. Known for its ethical, results-driven approach, GGR consistently ranks among the top 5 out of 5,000+ U.S. agencies. It holds accreditations from CRF, CLLA (certified), IACC (certified), and is a founding, certified agency of CCA of A. In 2024, it received the BBB Pinnacle Award for Financial Services. Its competitive edge lies in its investigative-first model, using a global network of 10,000+ private investigators to assess debtor assets, liabilities, and legal risk before litigation. GGR also conducts face-to-face visits with debtors globally, improving recovery outcomes while avoiding unnecessary legal costs.

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Headquartered in Wilmington, Delaware, **Growfin** is an AI-native Accounts Receivable (AR) Automation platform that helps B2B enterprise finance teams simplify complex Order-to-Cash (O2C) processes, speed up collections, and unlock working capital. With smart automation and collaborative tools; Growfin gives global brands like Air Comm, Greenhouse, Swapcard, Snappt, Four Kites, Elise AI, MedUS, Mindtickle, and more full visibility, predictability, and control over their cash flow.

Growfin's proprietary AI can capture, adapt to, and act on behavioral customer signals on the fly to match payments with 80% accuracy, reduce DSO by 33%, drive down time to collect by 45%, and increase cash flow by 27%. Think AI-led Accounts Receivable Automation; think Growfin.

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**Handle.com** powers the largest credit and finance teams in construction. Fortune 500 material suppliers trust Handle daily to provide their credit and collections department with an end-to-end solution that saves their staff 10-12 hours per week, per employee.

Handle is the only platform built to manage credit compliance, lien management, online payments, and waivers together, built specifically for construction. Customers include ABC Supply, Floor & Decor, SRS Distribution, Oldcastle, Heidelberg Materials, Vulcan Materials, TDIndustries and many more.

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Platinum Partner



highradius

**HighRadius** provides a single Agentic AI platform for the Office of the CFO. It integrates 180+ agents that orchestrate end-to-end processes across [Order-to-Cash](#), [Close & Reconciliation](#), [Consolidation & Reporting](#), [Accounts Payable](#), [B2B Payments](#), and [Treasury](#). HighRadius guarantees operational KPI improvements by mapping them to specific agents on the platform.

With a 3-6 month go-live period, HighRadius drives value creation at 1100+ enterprises such as 3M, Unilever, Bristol-Myers Squibb Company, Red Bull, Lufthansa, and more. HighRadius has been consistently recognized as a market leader by Gartner, IDC, and Forrester.

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IAB SOLUTIONS, LLC

**IAB Solutions** specializes in revenue recovery and deduction validation services. Our team of highly experienced professionals uses proprietary technology to maximize recoveries and provide valuable insights, ensuring you receive all the revenue you are entitled to. We conduct in-depth analyses of evolving customer strategies and deduction trends to identify opportunities for both recovery and prevention.

Our value-share program operates on a pay-only-for-results basis, offering a risk-free solution for your organization. Contact us today for a free consultation. We are proud to have supported the Credit Research Foundation as a Platinum Partner since 1997.

IAB: Partners. Solutions. Results.

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**Levelset, a Procore Company**, empowers credit and finance leaders in the construction industry to streamline lien rights management and automate payment processes to scale confidently.

As a trusted partner over the last decade, 250,000+ users have successfully utilized Levelset on more than 6.5 million projects, leveraging its advanced lien rights management and compliance workflow solutions. Credit teams save countless hours with Levelset in their corner to resolve payment issues, mitigate risk, manage lien rights, and automate lien waivers at scale. Unique data-driven features like Job Radar, provide critical insights to identify project-specific risk early. Our best-in-class research team identifies, verifies, and fills in missing data, offering comprehensive project insights.

Levelset equips construction professionals with reliable financial control and project success tools.

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**Monto** is the first platform that connects with every payment portal, like Ariba and Coupa, so you can send, track, and collect invoices from your customers — from one place, in one click, with no manual work. Designed for revenue teams tired of dealing with endless customer A/P portals, Monto learns each of your customer’s billing requirements to put your tedious, manual payment portal workflows on autopilot. The result? Getting paid from your enterprise customers has never been easier.

Trusted by leading companies like G2, Miro, Shutterstock, Blend, Appsflyer and more.

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# MOODY'S

In an era where risks are multiplying and increasingly interconnected, **Moody's** trade credit solutions can enable your organization to detect the early signs of credit risk, mitigate the repercussions of delinquency or bad debt, and improve your collections process.

By combining company reference and trade credit data, intelligence, and risk expertise with groundbreaking predictive analytics and a seamless customer experience, we are uniquely placed to help your business minimize trade losses, stay agile, and achieve sustainable growth.

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# Nacha®

**Nacha** is a nonprofit organization that convenes hundreds of diverse organizations to enhance and enable electronic payments and financial data exchange. Through development of rules, standards, governance, education, advocacy, and in support of innovation, Nacha's efforts benefit the providers and users of those systems. Nacha also offers payment consulting services, various payment products and certification programs, and payment information services including Phixius – Nacha's payment information network.

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**NCS Credit** is the industry's only full-service provider. From UCC filings and mechanic's liens to commercial collections, we have it all under one roof. Powered by our knowledgeable staff and fueled by technology, NCS will simplify your current process and deliver a best-in-class client experience. With unparalleled industry expertise, we understand the complexities of commercial credit. We believe everyone should get paid for the work they do!

Contact us to see how we can assist you in developing a Notice & Mechanic's Lien, Collection, or UCC filing program. Protect your receivables throughout the entire AR life cycle by partnering with the experts at NCS Credit.

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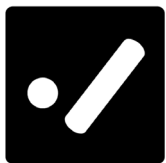
**Nectarine Credit** is the technology leader in automated credit decisioning with the most robust and intelligent Credit Management Software platform on the market. Nectarine Credit counts Fortune 500 companies and household brand names as clients. With fully customizable workflows, automation, credit applications, credit reviews, monitoring, access to major credit bureaus and digital fraud protection, credit leaders can't live without Nectarine Credit's solutions. Nectarine Credit saves its clients millions of dollars each year in efficiencies, reduced delinquencies, lower costs, increased revenue and sophisticated fraud protection.

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## NetNow

**NetNow** empowers suppliers, distributors, and wholesalers to modernize their trade credit operations. Our platform enables organizations to digitize credit applications, automate reference checks, and accelerate approvals, all while maintaining control and visibility across the credit lifecycle.

By uniting automation, data intelligence, and real-time collaboration, NetNow helps credit teams reduce onboarding friction, mitigate risk, and respond faster to the demands of Sales and Finance. With measurable improvements in DSO, reduced delinquency exposure, and increased operational efficiency, NetNow equips businesses to scale credit safely and sustainably—without the legacy burden.

Want to see us in action? Visit [www.netnow.io](http://www.netnow.io)

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Onboard customers through configurable, high-converting branded experiences that accelerate credit approvals, unlock revenue, and reduce fraud.

**Nuvo** replaces manual forms with AI-powered application flows, real-time business and principal identity verification, and embedded credit insights—enabling confident decisions that protect and grow your business.

Designed for complex trade partnerships, Nuvo is the B2B commerce platform trusted and preferred by 50,000 businesses.

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Platinum Partner

# quadi<sup>ent</sup>

accounts receivable  
by YayPay

Quadi<sup>ent</sup> is a leader in helping businesses create meaningful customer connections through

digital and physical channels. Quadi<sup>ent</sup>'s offering, Quadi<sup>ent</sup> Accounts Receivable (AR) Automation by YayPay is a unified credit-to-cash platform.

Quadi<sup>ent</sup> AR automates the entire process, from credit to collections to cash application. The platform's intuitive user interface and accurate, real-time reporting enables you to instantly gauge the current and future financial health of your business. Set collections on autopilot with automated and customizable workflows that help your business achieve 34% faster collections on average. Predictive analytics power 94% forecasting accuracy and comprehensive credit management capabilities allow you to instantly gauge customer creditworthiness.

When it is time to be paid, your business can effortlessly receive payments via a secure, online payment portal that buyers love to use, with international payment options and instant account visibility.

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We look forward to working with you and your team.

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## SERRALA

**Serrala** is a global financial automation and B2B payments software company empowering the digital office of the CFO. We serve enterprises of all sizes with differentiated on-premise, cloud, and SaaS solutions that leverage advanced AI and ML technologies to transform finance into an autonomous, predictive, and strategic function. Our end-to-end suite streamlines working capital processes—Procure to Pay, Order to Cash, Payments, Cash, and Treasury—while managing data and documents across any ERP or IT landscape.

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**Sidetrade** is the leader in unlocking customer value in order-to-cash by combining next-generation artificial intelligence with B2B buyer behavior data. Using AI-powered technology coupled with over 20 years of order-to-cash experience, Sidetrade is dedicated to increasing working capital, accelerating cash flow, benchmarking customer payment trends and transforming the finance function into a data-driven, strategic advantage. With order-to-cash solutions spanning customer ordering, credit risk monitoring, e-Invoicing, dispute management, collections, payments, cash application, and analytics and forecasting, Sidetrade intelligently automates actions to enhance productivity, performance, and improve working capital.

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At **Tax CSA**, a female-owned and operated sales tax compliance consulting group, we are on a mission to empower businesses by providing comprehensive resources to optimize their tax technology systems and compliance workflows. Specializing in streamlining complex processes, minimizing audit exposure, and enhancing productivity, we offer expertise in exemption certificate management, collection, and reviews. Led by our CEO, an industry specialist in sales and use tax, we support clients in identifying the right tax technology platforms, system implementations, and managing bulk data migrations related to mergers/acquisitions. Our commitment is to ensure your business remains fully compliant with tax regulations while maximizing efficiency and productivity.

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