

# The Hidden Cost of Technology Fragmentation

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Your team is working overtime. Reconciliation backlogs are growing. Customer inquiries about payment status are piling up. If this sounds familiar, you're not alone. While it's tempting to blame staffing levels or customer payment behavior, new research reveals a more fundamental problem: the tangled web of technology systems forcing your AR team to be professional jugglers rather than strategic finance professionals.

The harsh reality of modern accounts receivable operations isn't just about workload – it's about the invisible barriers created by fragmented technology. According to recent [Datos Insights research](#), 46% of finance teams struggle with payment settlement speed, while 44% lack real-time visibility into their operations. These aren't just inconveniences -- they're symptoms of a deeper structural problem in how we've built our financial technology infrastructure.

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## About the Author



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