



# Managing Credit, Collections and Disputes with SAP

Monday March 8<sup>th</sup> 2010, 8 AM – 12 Noon

Hilton Resort | San Diego, CA

## Agenda

8:00 – 8:50 am

### **SAP 101: A Primer in Utilizing SAP for Credit Professionals**

A back-to-basics guide for using SAP to handle various accounts receivable functions. This session is perfect for new SAP users and users that want to get into the baseline functions of SAP and how it should be used.

*Presented by Bob Payne of SC Johnson*

Break

9:00 – 9:50 am

### **How to Manage Collections with SAP's Collection Management Module**

Detailed review of the SAP Collection Management module. Learn how SAP's Collection Management module operates, what features are available out of the box and have the opportunity to ask questions concerning functionality.

*Presented by Loretta Padilla, SAP FSCM consultant for HighRadius*

Break

10:00 – 10:50 am

### **Case Study: Callaway Golf – Prepping for an Implementation of SAP FSCM**

See firsthand how Callaway decided on and prepared for a implementation of SAP FSCM. Both Dispute Management and Collection Management modules will be covered. Opportunity for Q&A.

*Presented by Suzanne McKinley of Callaway Golf*

Break

11:00 – Noon

### **Open Forum**

Interactive session between SAP users to openly discuss ideas on issues faced in their day-to-day A/R & Credit functions within SAP. Please submit questions to [dan.chapman@highradius.com](mailto:dan.chapman@highradius.com) before March 1<sup>st</sup>, 2010