



**ORACLE®**



**CALIBER**

SERVICES

Engage. Collaborate. Deliver.

## CRF Oracle Group Agenda

Chicago, IL  
10 August 2009

# Agenda



8:30 Coffee and light breakfast

9:00 What's New in Oracle

Learn about the new features available now in the latest release of Oracle's Credit to Cash products that are designed to help you survive and even thrive in these uncertain times. Specific information on new functionality in Oracle EBS Receivables, Credit Management, and Collections, along with guidance on migrating to release 12.1 will be covered.

9.30 Collector Productivity Discussion

Collecting more with less effort (and sometimes fewer resources) is even more critical these days. Oracle Advanced Collections includes a number of powerful features designed to boost collections efficiency and productivity. In this session we want to discuss collections productivity needs, and what you can achieve in Oracle EBS. Attendees will be invited to share the challenges facing them today and the solutions they've developed to maintain or improve operational productivity.

10.15 Break

10.30 Risk Overlay on Uses of Collections Strategies

One of the best examples of the built-in integration in Oracle's Credit to Cash solution is the use of credit scores to drive collections strategies. This 'how to' session demonstrates the concepts and practice of risk-based collections and how credit can become proactive in the sales process.

11.30 Open Question and Answers



Engage. Collaborate. Deliver.

**CALIBER SERVICES, LLC**  
21 Eastbrook Bend, Suite #115  
Peachtree City, GA 30269 [www.caliber-services.com](http://www.caliber-services.com)  
**+1 (609) 680-6180**