

Dispute Management with SAP FSCM

Monday August 10th 2009, 8 AM – 12 Noon

Agenda

8:00 – 8:50 am

How to Manage Deductions with SAP Dispute Management

Detailed review of the SAP Dispute Management module. Learn how SAP's Dispute Management module operates, what features are available out of the box and have the opportunity to ask questions concerning functionality.

Presented by Loretta Padilla, SAP FSCM consultant for HighRadius

Break

9:00 – 9:50 am

Case Study: Moen's Implementation of Dispute Management

Experience firsthand from SAP customer Moen who recently implemented SAP Dispute Management. Learn from their FSCM deployment architecture, challenges and results. Opportunity for Q&A.

Presented by Michelle Norton who is currently a Director of Credit and Collections at Moen

Break

10:00 – 10:50 am

5 Dispute Management Industry Best Practices With High ROI

Learn 5 Best Practices to manage customer deductions and how to apply within an SAP environment.

This session will be jointly led by Jessica Butler, Principal of Attain Consulting Group, who is widely regarded as an expert and thought leader in the area of deductions management and Sashi Narahari, President of HighRadius.

Break

11:00 – Noon

Open Forum

Interactive session between SAP users to openly discuss ideas on issues faced in their day-to-day A/R & Credit functions within SAP. Please submit questions to dan.chapman@highradius.com before August 10th, 2009